



21st Century Innovations, Inc.
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Serving the IT Industry since 1985

Annual Software Support Contract

21st Century Innovations, Inc. "Annual Software Support Contract" provides our customers with technical support by phone or email, and unlimited "IT Studio Internet Updates" of IT Studio and IntelliTask software throughout the year. At customer request we will mail a DVD. Upon billing, the maintenance start date is always the first of then next month and ending on the last day of the current month one year later.

Customers with an "Annual Software Support Contract" may call 1 877 IT Studio (487.8834) for technical support during regular business hours (outside North America please call 949.768.8060). After hours, you may leave a voice-mail message (prompt #2 for support), and one of our support team members will call you back as soon as possible (no later than the next business day). You may also email our support team at: techsupport@21cii.com.

Our business hours are 7:30 AM to 3:00 PM Pacific Time (California, USA), Monday through Friday. We are closed on U.S. national holidays.

You may update your software via the included "Internet Update" client application